

Knowledge document, Open dialogue

Five municipalities have in the period of 2014-2016 tested the approach Open Dialogue in regards to citizens with severe mental disorders. The knowledge document describes open dialogue, results of the testing and the experiences with the implementation that the municipalities have achieved.

Knowledge document,
Open Dialogue

The approach Open Dialogue (OD) has via the initiative “Quality in the municipal effort towards citizens with severe mental disorders” been tested in five municipalities around the world. The knowledge document describes OD as the approach is tested in the project.

OD is network oriented, cross sectorial approach, which involves relevant professionals and network in context of situation of the citizen. The thinking behind OD is that changes and solutions do not occur inside the individual, but through the network and changed ways to speak together, which enables a new understanding – which can cause changes.

The Knowledge document describes the knowledge about OD, which the projects have achieved and comes around the following.

- Method
- Target-group
- Results
- Implementation
- Economy

The knowledge document summarises knowledge and results from an evaluation report and a method and implementation guide, which describes approaches and the experiences more detailed.

The document is primarily aimed at managers and employees in municipalities, where one considers introducing OD, and where you have need for a quick overview on content and extent of the method.

The knowledge document has been prepared by Defactum for the National Board of Social Services.

Get the publication

Get annex for the publication

Evaluation, Open Dialogue.(pdf)

About the publication

Publication year

2017

Author

Defactum

Publisher:

The National Board of Social Services

Key word:

- Mental disorders