

Quality in the municipal effort towards citizens with severe mental disorders – Open Dialogue

The evaluation presents five municipalities testing the approach Open dialogue regarding citizens with severe mental disorders.

Five municipalities from all over the country have in the period 2014-2016 tested the method Open Dialogue (OD) in relation to citizens with severe mental disorders under the auspices of the initiative: “The quality in the municipal effort for citizens with severe mental disorders”, which is financed by special government funds.

OD is a network-oriented, cross sectorial approach that includes relevant specialists and network in relation to situation. The thought-process behind OD is that you by supporting the dialogue between citizen and their network makes change for the citizen and/or the family possible.

Purpose of the evaluation is to document the results of the testing of OD regarding citizens, who have participated, and to highlight what it takes to achieve a successful implementation and finally to chart the economic consequences of using OD.

Citizens, network and the employees who have contributed to the testing of OD assess the immediate and methodical results of OP very positively. The results of the testing on citizen level points at OD contributing positively to recovery process of the citizens and the citizens assess the approach positively.

The evaluation report is prepared by Defactum for the National Board of Social Services.

The evaluation report is supplemented by two other publications: A knowledge document, which contains short descriptions of content and target-group of the method, effect of the method, implementation and economic consequences. There is also published a method- and implementation guide. The guide is application-oriented and describes the frames for method testing of OD and summarises experiences from the method testing. Furthermore, there is presented an implementation guide.

The evaluation refers to interested readers, occupational professionals and decision makers, who wish in depth knowledge about OD and results of the testing.

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[Method- and implementation guide \(pdf\)](#)

[Knowledge document \(pdf\)](#)

[Read more and get the mid-term evaluation here \(internal link\)](#)

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