

Get advice and education on using Open Dialogue in the housing support

Municipalities can now apply to get advice and education on Open Dialogue. The implementation support contains guidance from the National Board of Social Services, free education of up to six meeting managers as well as introductory course for an additional 24 employees. Furthermore, the National Board of Social Services will support collecting and using relevant data for follow-up, information for management or supervision.

The target group for the activities of dissemination with Open Dialogue is:

- Citizens with mental difficulties, who are in the target group to receive support in accordance with the Service Act

About the method

Open Dialogue is a network oriented and holistic oriented approach, which involves relevant professionals and private network regarding situation of the citizen.

The approach is based on seven principles for fast and simultaneous effort in terms of the citizen and their network. Inclusion of the network happens based on the wish of the citizen.

As one of the fundamentals of Open Dialogue, all statements from the participants at the network meeting are counted as equal, and the professional role is not to seek solutions, but to give a professional perspective, which can supplement the citizen's own and the rest of the perspectives of the network.

Open Dialogue is a method that has focus on activating resources of the citizen and at network of the citizen. Simultaneously, the method gives a better understanding between the network and the citizen, e.g. regarding challenges, wishes and needs of the citizen.

[Read more about Open Dialogue](#)

How do you apply to the implementation support?

Municipalities must use the application form below for application for implementation support. There is also advisory material for the application:

Application form implementation support (word)

Advisory material implementation support (pdf)

Presentation of the process for implementation of Open Dialogue (pdf)

Information about monitoring (pdf)

Number of seats and criteria for selection

The National Board of Social Services plans to initiate at least 3 and at most 5 new implementation processes in the method Open Dialogue.

Application for implementation support of the municipality is assessed in terms of two award criteria: 1) size of the target group and 2) if the municipality has already implemented the method. This means that there in the assessment of the application is placed emphasis on the following:

1. Relative size of the target group

Municipalities with a particularly large share of citizens in the target-group for the method that is desired implemented will be preferred for implementation support. For municipalities that apply in cooperation, the total target-group across the municipalities will be taken into account. The number of citizens in the target group is assessed by comparing the specified target group size with number of citizens in the municipality or the area the service covers.

2. Experience of the municipality with the method

With the implementation support, The National Board of Social Services wants to disseminate the methods to several municipalities of the country. Municipalities that have not already implemented the method for which implementation support is sought will therefore be preferred.

The following minimum criteria must be fulfilled, so the municipality can be granted implementation support:

- The application for implementation support of the municipality must be approved by director.

Practical information

The application deadline is September 9, 2019 at 12.00.

In the middle of October 2019, there is a start-up meeting in Odense for the municipalities that will receive implementation support. As a minimum leader, project manager and implementation team must participate at the meeting.

Application form is filled out and sent electronically together with relevant annexes to the National Board of Social Services on the following e-mail:

uip-imp2@socialstyrelsen.dk

Note that e-mails sent to the address must not exceed 10 MB.

Any questions regarding application can be directed to the National Board of Social Services on the following mail:

spm-uip2@socialstyrelsen.dk

You can also call special consultant Martin Sandø on telephone 41 93 24 90.

The National Board of Social Services reserves the right to request further information for the application after the deadline for applications.

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